

**Stronger Communities Select Committee  
Work Programme 2020/21  
Chairman: Councillor D Sunger**

No.	Item	Meeting Date	Progress and Comments	Programme of Meetings
1.	Presentation from the Loughton based group GROW Community Garden who help people who are socially isolated	21 July 2020	Organised by Cllr D Wixley  <b>Completed</b>	21 July 2020 15 September 2020 14 January 2021 30 March 2021
2.	Impact of Covid-19 on EFDC's Housing Communities	21 July 2020	Deborah Fenton  <b>Completed</b>	
3.	"What are our customers telling us?"	Q1 - 21 July 2020 Q2 - 14 January 2021 Q3 - 30 March 2021 Q4 - 2021/22	Quarterly report of customer satisfaction and feedback <b>Q1 - Completed</b>	
4	Health and Wellbeing Strategy – To consider outcomes for the district	21 July 2020	Fabrizio Ferrari / Gill Wallis  <b>Completed</b>	
5.	Universal Credit and its impact on our customers and services	15 September 2020 30 March 2021	Initial findings and recommended actions from the officer working group 6 monthly report  Rob Pavey	
6.	Customer Service Strategy	15 September 2020 30 March 2021	Update on Key objectives 6 monthly report	

7.	Six-month report on the work of the Council-funded Police Officers	15 September 2020 30 March 2021	Caroline Wiggins	
8.	Digital Inclusion	14 January 2021	Report on project progress and future strategy	
9.	Presentation from the District Police Commander	30 March 2021 - <b>TBC</b>	Annual Report	
10.	Community Safety Partnership annual report and review of the district Strategic Intelligence Assessment	30 March 2021 - <b>TBC</b>	Annual Report	
11.	Data insight led review of customer service outlets	30 March 2021	Report to deferred until the next municipal year. Options and recommendations for short, medium and long-term options	
12.	Service reviews as a result of performance concerns	<b>TBC</b>		
13.	A Group/Organisation to give a presentation on Post Traumatic Stress Disorders and who it affected	<b>TBC</b>	Gill Wallis	